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AMA Journal of Ethics: Language-Based Inequity in Health Care: Who Is the "Poor Historian"? - https://journalofethics.ama-assn.org/article/language-based-inequity-health-care-who-poor-historian/2017-03- "Ultimately, to achieve linguistic equity will require creating effective systems for medical interpretation and a major culture shift not unlike what has happened in patient safety".

Stanford SOM Video on Working Effectively with Interpreters -

https://www.youtube.com/watch?v=Uhzcl2JDi48&t=55s

Examining the telehealth digital divide for patients with limited English proficiency - https://www.youtube.com/watch?v=atUonTaPBNU